

Thursday 28<sup>th</sup> May, 2009

## **POLICY UPDATE FROM QBE LENDERS' MORTGAGE INSURANCE LIMITED**

### **Response to Flood Affected areas in Northern New South Wales and South East Queensland**

Due to recent flood conditions in Northern New South Wales and South East Queensland QBE LMI is offering borrowers a relief package.

In the event of cases of hardship arising from the immediate loss or damage of property and/or loss of income, QBE LMI has introduced the following options effective immediately.

#### ➤ **Delegated Authority for Lenders**

**Interest Capitalisation or Repayment deferrals** - Until 31 August 2009 and subject to the additional conditions below, we agree to allow the lender to approve flood affected hardship applications without seeking QBE LMI's prior consent subject to the following:

- Up to 3 months repayment deferral and loan re-amortisation
- A Maximum Loan to Value Ratio of 95% for ImiADVANTAGE™ and 80% for ImiSELF CERTIFIED™

We will require details of the relief provided to update our records. This should be completed wherever possible within 30 days. As a minimum please provide borrower name, LMI Policy # and assistance amount. Please email the list of affected policies to [hardship@qbelmi.com](mailto:hardship@qbelmi.com) with Subject:

#### **HARDSHIP ASSISTANCE – NORTHERN NEW SOUTH WALES / SOUTH EAST QUEENSLAND.**

##### **QBE LMI Approval Required**

- Interest Capitalisation or Repayment deferrals  
Should a borrower require assistance beyond the above, please refer to QBE LMI for approval via email to [hardship@qbelmi.com](mailto:hardship@qbelmi.com) with Subject:  
**FLOOD HARDSHIP – NORTHERN NEW SOUTH WALES / SOUTH EAST QUEENSLAND.**  
Up to 6 months repayment deferral and loan re-amortisation may be approved.
- Top-Up/Additional Loan - To the extent that the provision of hardship assistance increases the loan amount beyond the currently insured amount then no additional LMI premium is payable. That is, a loan increase to the value of 6 months repayments may be approved. Please refer all applications for additional loans/top-ups to our underwriting office for assessment.

##### **Additional conditions to apply**

- This offer is available until 31 August 2009
- Loans currently in arrears should be referred to QBE LMI for assessment via e-mail to [hardship@qbelmi.com](mailto:hardship@qbelmi.com)

QBE LMI will endeavour to approach these hardship cases in a positive manner and if lenders wish to clarify any issues regarding QBE LMI's interim policies please contact the appropriate Senior Relationship Manager or Melissa Windon via [hardship@qbelmi.com](mailto:hardship@qbelmi.com)