

23 March 2010

POLICY UPDATE: Response to Cyclone Ului Affected areas in Queensland

Due to recent Cyclone conditions in Queensland QBE LMI is offering borrowers the following relief package.

In the event of cases of hardship arising from the immediate loss or damage of property and/or loss of income, QBE LMI has introduced the following assistance options effective immediately.

Delegated Authority for Lenders

- Interest Capitalisation or Repayment deferrals - until 30 June 2010 and subject to the additional conditions below, we agree to allow the lender to approve Cyclone Ului Queensland hardship applications without seeking QBE LMI consent subject to the following:
 - Up to 3 months repayment deferral and loan re-amortisation.
 - A Maximum Loan to Value Ratio of 95% for lmiADVANTAGE® and 80% for lmiSELF CERTIFIED®.

Conditions:

- QBE LMI will require details of the assistance provided to update our records. As a minimum please provide borrower name, LMI Policy Number and assistance amount. Please email the list of affected policies to hardship@qbelmi.com with Subject: HARDSHIP ASSISTANCE – Cyclone Ului Queensland.
- Interest Capitalisation or Repayment deferrals - should a borrower require assistance beyond the above, please refer to QBE LMI for approval via email to hardship@qbelmi.com with Subject: HARDSHIP ASSISTANCE – Cyclone Ului Queensland. Up to 6 months repayment deferral and loan re-amortisation may be approved.
- Top-Up/Additional Loan - please refer all applications for additional loans/top-ups to our underwriting office for assessment.
- This offer is available until 30 June 2010.
- Loans currently in arrears should be referred to QBE LMI for assessment via e-mail to hardship@qbelmi.com.

QBE LMI will endeavour to assist all hardship cases during this period. If lenders wish to clarify any issues regarding QBE LMI's interim policies please contact the appropriate Senior Relationship Manager or Craig Balcombe via hardship@qbelmi.com.